

Terms and Conditions

We want you to enjoy your stay with us. To ensure your personal safety and security on site, please could you familiarise yourself with our Terms and Conditions.

Touring and Holiday Cottage

Deposit – A deposit of £30 is payable at the time of booking which is non-refundable or transferable.

Balance – Outstanding balances are to be paid in full 4 weeks before arrival. Any bookings which still have outstanding payments 3 weeks before arrival will be cancelled with no refund.

Payment methods – We accept cash and most major debit and credit cards. We do not accept AMEX.

Cancellation of the holiday by you – Any bookings cancelled within 4 weeks of travel will not be entitled to any refund. Any monies paid (other than deposit) can be transferred to another date within the same season subject to availability if a minimum of 2 weeks notice is given.

We recommend all customers take out Travel Insurance to cover in the event of cancellation or curtailment of their holiday.

Cancellation of the holiday by us – If we have to cancel your booking for any unforeseen circumstance before your arrival, you will receive a full refund or be offered alternative dates.

Early departure – If you choose to leave the park for whatever reason (including weather) no refunds will be given for the remaining days of your booking.

Pitch requests – We will make every effort to accommodate customer requests wherever possible but cannot guarantee a certain pitch.

Group bookings – Organised rally/family groups are accepted at the discretion of the Park and only with prior permission from Park Management.

Vehicles – Only 1 car is permitted per pitch. Any additional vehicles are to be booked in at reception and parked on the main car park (chargeable). Commercial vehicles by prior arrangement only and you will be asked to park on the car park and not at your pitch.

Dogs – Please do not leave your dogs unattended on site at any time. Keep dog(s) on a short lead/ tether at all times on the park. Always clean up after your dog. No access to the dog field through the paddock or playing field. No walking through vans at any time, with or without dog(s). Please do not use our park driveway as a toilet area for your dog(s). Any dog owner not being responsible for their dog(s) i.e. fouling the park area, including footpath to the beach will be asked to leave the site immediately. Maximum of 2 dogs per pitch. No dogs allowed in Stable Cottage.

Awnings – Where permitted, are to be erected to the left of your pitch, on gravel. No portable electric heaters to be used in awnings. Drive-away Awnings must be attached to the vehicle at all times.

We operate no noise policy between the hours of 10:30pm and before 8:30am. Please ensure all members of the booking are aware of this. Please be considerate at all other times.

No flying of drones or use of hover boards or electric scooters allowed on site with the exception of mobility scooters.

No fire pits onsite. BBQ's must be on harding only not grass.

CONTINENTAL VANS MAY BE ASKED TO TURN ROUND SO THE HABITATION DOOR IS ON THE Left (subject to pitch).

Management will not accept any responsibility for the loss, damage or injury to any person or their property whilst on their premises.

WE RESERVE THE RIGHT TO REFUSE ANY BOOKING.

General Information

- Reception hours are 9am to 5pm, 7 days per week.
- Arrival is strictly from 2pm.
- Evening wardens are available from 5pm.
- Toilets and showers blocks will be available 24 hours a day.
- The entry/exit barrier is functional 24 hours a day.
- For security reasons please do not give the code out to anyone.
- Touring Pitches must be vacated by 11am prompt on the day of departure.
- Calor gas (exchange) sales are available from our shop during reception hours.
- Drive away awnings must be attached to the vehicle at all times.
- Windbreaks are permitted **one per pitch**.
- Waste water must be emptied into the drains next to water points.
- Chemical toilets are at both shower blocks.
- Rubbish is to be taken to the waste area.
- No washing lines allowed.
- No ball games, only in the playing field.
- The park is made up of 10 and 16 amp electric points.
- Walking between caravans/motorhomes is not permitted. Please stick to roadways provided.
- Late departure may be available at management's discretion. Please enquire at reception the day before departure, for more information.
- In wet conditions you may be asked to remove your towing vehicle/car from your pitch and park on the main car park.
- RVs, tents and trailer tents are not permitted.
- Fire pits are not permitted onsite.
- We operate a no-noise policy.